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## Description

Empathetic Engagement is a standalone course that equips leaders with the skills needed to elevate employee engagement - and subsequently performance - by approaching interactions with their teams through the lens of empathy.

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## Overview

### ***Learning Objectives***

- Define employee engagement and differentiate from employee experience
- Take ownership of a leader's responsibility in cultivating positive employee engagement
- Link employee engagement to performance
- Approach direct reports as individuals with unique needs and understand those needs to craft an optimal working environment
- Incorporate empathetic approaches to management

### ***Format/Activities***

- Slide Deck
  - Case Study
  - Group Discussion
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